



Volunteer Participation Policies

Eligibility

The minimum age to volunteer for most job assignments is 16.

Volunteer Sign-up Process

To sign up for a volunteer assignment, please create a volunteer account within the Universities of Wisconsin VolunteerMatters system, which is the volunteer management program used by PBS Wisconsin for volunteer recruitment. VolunteerMatters can be accessed at <https://uw.volunteermatters.org/login> or through our website by clicking on specific events at the following link: <https://pbswisconsin.org/support/volunteer/>

Once a volunteer account has been created in VolunteerMatters, individuals may sign up for available volunteer opportunities within the system. Prospective volunteers will be subject to a criminal background check prior to volunteering.

Criminal Records Check

PBS Wisconsin will conduct criminal background checks on prospective volunteers ages 18 and older. Criminal charges that will preclude participation in the volunteer program include fraud, theft, violent crimes, or other relevant situations as determined by program staff.

Preparation

Review your job description prior to your shift to ensure you can complete the assigned duties and meet the job requirements. Job descriptions are posted on the PBS Wisconsin event pages within the VolunteerMatters portal. You can also contact the volunteer office to request a written copy. PBS Wisconsin reserves the right to place volunteers into positions that best match their skills.

Dress Code

Because PBS Wisconsin is a non-partisan organization serving a broad and diverse community, political shirts and other campaign apparel are prohibited.

Training

Training and orientation will be offered at the beginning of your shift. All volunteers are required to attend training as this session will help prepare you for your job duties.

Evaluation

Volunteer supervisors and staff will provide you with constructive feedback during your shift as appropriate.

Cancellation

Please contact us at least 24 hours in advance in the event you need to cancel your job assignment. This will give us time to find a replacement for you.

Confidentiality

Volunteers are responsible for maintaining the confidentiality of all sensitive information to which they are exposed while serving as volunteers, including member and donor financial information such as bank account number, credit card number, and personal identifying information such as mailing addresses, email addresses, phone numbers, etc.

Reasonable Accommodation Policy

It is the policy of PBS Wisconsin to provide reasonable accommodations for qualified volunteers with disabilities. If you need assistance or accommodations to perform your job duties because of a disability, please contact Brooke Day, the Coordinator of Event Volunteers, at (608) 265-4436 or Membership Services Specialists, Ben Lam at (608) 263-6116 or Bethany Guse at (608) 265-2653, for Membership Drives. You can also email the PBS Wisconsin volunteer office at volunteer@pbswisconsin.org

Controlled Substances

Possession, use, distribution, manufacture or dispensing of illicit drugs or alcoholic beverages on station property or at PBS Wisconsin events is strictly prohibited. For more information on UW-Madison's Drug-Free Schools and Communities Act, please visit <https://alcoholanddruginfo.students.wisc.edu/dfsac-act/>

Smoke-Free Workplace

PBS Wisconsin maintains a SMOKE-FREE environment in accordance with the Clean Indoor Air Act. Please refer to the institution's policy for details: <https://policy.wisc.edu/library/UW-6006>

Firearms/Weapons Policy

Volunteers are prohibited from carrying a firearm or weapon while acting in the course and scope of their volunteer duties, either on or off university property.

Anti-Harassment Policy

PBS Wisconsin is firmly committed to providing a positive work environment free of discrimination and bias. Any form of harassment or discrimination based on, but not limited to race, color, religion, sex, national origin, age, disability, sexual orientation, or any other protected characteristic is strictly prohibited while volunteering in any capacity for PBS Wisconsin.

Court Ordered Service

PBS Wisconsin does not offer volunteer opportunities to fulfill court ordered service requirements.

Volunteer Dismissal

Reasons for immediate termination include, but are not limited to:

- Poor, inconsistent attendance and/or performance.
- Profanity, harassment, and/or discrimination.
- Unauthorized possession or destruction of PBS Wisconsin property.
- Engaging in acts of dishonesty, fraud, or theft.
- Conviction of felony charge.
- Other situations as deemed relevant by program staff.

Questions?

For questions or more information regarding PBS Wisconsin Events, please contact Brooke Day, Coordinator of Event Volunteers, at (608) 265-4436. For questions or more information regarding PBS Wisconsin Membership Drives, please contact Membership Services Specialists, Ben Lam at (608) 263-6116 or Bethany Guse at (608) 265-2653. Questions can also be sent via email to the PBS Wisconsin volunteer office at volunteer@pbswisconsin.org.